# **Teesdale Barnard Castle Club Campsite**



# Pitch Guide Pitch type Peg colour Standard with awning White Serviced Red

Site Map Key	
* Assembly Point	LNA Late Night Arrivals Area
ASM Assistant Site Manager	MSP Motorhome Service Point
CEP Chemical Toilet Emptying Point	P Parking
Dog Walk	Play Area
	SP Service Point
Dog Wash	SM Site Manager
Footpath	Toilet Block
Information Room	Total Block





# **Site Information**

# **Reception services**

The Caravan and Motorhome Club sells rock pegs, toilet chemicals and a few other essentials for your convenience. The Club doesn't control the sale of any other items, which may be offered for sale by Site Staff with the Club's permission – please speak to them for more information.

#### Shop

The shop sells Calor Gas, toilet chemicals and essential grocery items.

# Safety on site

## Fire point

Please check where your nearest fire point is so you can raise the alarm if you discover a fire, make a note of where the assembly point is and read the fire action notice. Fire extinguishers are provided at the fire points. If fire breaks out, follow the Site Staff's instructions. Keep your children safe by making them aware of the danger of emergency services rushing to the scene. In the event of fire, there are alarm bells at service points, the assembly point is shown on the site plan.

# **Dogs and other Pets**

You are responsible for your pet's behaviour. Please make sure your pet is under control at all times; dogs must be kept on a secure lead no more than 2 metres long. Please exercise your dog in the dog walk/areas, where provided. We know accidents can't always be avoided, but please clean up quickly and use the dog bins provided. Unless you have an assistance dog, dogs aren't allowed in the toilet blocks, laundry rooms or dishwashing areas.

# Supervision of children

Parents or guardians are responsible for the safety of children in their care at all times whilst on site. Play areas are never entirely risk free, so we ask children are supervised by an adult. Please remember you are responsible for your children on site.

#### **Visitors**

Please ask your visitors to park in the visitors' car park and go to reception on arrival. Please meet after-hours visitors at reception.

#### Vehicles and cycles

For the safety and enjoyment of everyone on site, please keep your speed down. The speed limit on all sites is 5mph; that's 1st gear. Pedestrians always have priority over vehicles when crossing site roads. Please expect that young children may move around your vehicle carelessly, because they have little understanding of road risks, and adapt your driving technique to allow for this.

Please make sure you follow one-way systems and there should be no cycling on site during the hours of darkness.

# Site facilities

#### Toilets and showers

The gents are closed for cleaning 10.30am to 11.30am and ladies 11.00am to 12.00pm, please see the sign on the door of the accessible facilities. Please ensure that children are supervised by an adult at all times when using the Baby and Toddler Washroom. There's a drying room for wet weather clothes and walking boots.

## Laundry

Washing machine £4.00, Tumble drier £1.00, Rinse & Spin £1.00 per 15min cycle. Tokens can be purchased at reception. Please do not hang washing lines between trees or on the fences

# **Pitches**

#### **Barbecues**

These are allowed on site but open fires are not. Please keep barbecues off the grass.

# Electric hook-up

The costs of electricity are included in your pitch fee, but please think of the environment by considering your electricity use.

#### **Motorhomes**

If your pitch is left unoccupied, please leave your motorhome sign on display.

#### Pitch care

Please lift ground awning sheets daily if on grass. Please do not empty your hot water tank onto the grass.

# TV reception

TV reception is good. A ring aerial system is in place.

#### Vacating your pitch

If you wish to stay after 12 noon on your day of departure, please enquire at reception.

#### Wi-Fi

Wi-Fi is available. Please visit camc.com/Wifi for more information about our Wi-Fi service.

# Site contact details:

Teesdale Barnard Castle Caravan and Motorhome Club Campsite Lartington Lane Barnard Castle County Durham DL12 9BD

Telephone: 01833 637999

# **Emergency details:**

In the event of an emergency outside of office hours please call 999 if required, then contact the Site Staff on the emergency number below.

**Emergency out-of-hours number:** 

07495 929062

# **Parking Guide**

#### **Car and Caravan**



#### Motorhome



To avoid the spread of fire there must be at least 6 metres between facing walls of adjacent outfits, and 3 metres of space in any direction.

To help us keep you safe, please park with rear offside or front nearside of caravan or motorhome to the numbered pitch marker. If you wish to park in a different way, please check with Site Staff.